HOW TO GET WORKDAY STUDENT SUPPORT

GET SUPPORT USING THE UBC SELF SERVICE PORTAL

1. **Access the UBC Self Service Portal**: Visit the [UBC Self Service Portal](https://example.com) using your CWL login credentials.

2. **Click on “Get Workday Support”**

3. **Select Workday Support (Student)**
4. **Submit a Support Request**
When prompted, submit a support request indicating the nature of the issue you are experiencing and provide your campus location. This information helps us categorize and address your request promptly. Choose the category that best fits your issue. If none of the categories apply, choose “Other”.

5. **Ticket Assignment and Prioritization**
Your support request will be routed to the appropriate resource and prioritized based on urgency and its impact on your work.