HOW TO GET WORKDAY STUDENT SUPPORT

GET SUPPORT USING THE UBC SELF SERVICE PORTAL

1. **Access the UBC Self Service Portal**: Visit the [UBC Self Service Portal](https://selfservice.ubc.ca) using your CWL login credentials.
2. **Click on “Get Workday Support”**

3. **Select Workday Support (Student):**
4. **Submit a Support Request**: When prompted, submit a support request indicating the nature of the issue you are experiencing and provide your campus location. This information helps us categorize and address your request promptly.

5. **Assignment and Prioritization**: Your support request will be routed to the appropriate resource and prioritized based on urgency and its impact on your work.