Integrated Renewal Program – Student Ecosystem Communication Session

Eddie Quinn – Associate Director IRP
5th July 2021
LAND ACKNOWLEDGEMENT

We acknowledge that UBC's two main campuses are located on the traditional, ancestral and unceded territories of the xʷməθkʷəy̓əm (Musqueam) and Syilx (Okanagan) peoples, and that UBC's activities take place on Indigenous lands throughout British Columbia and beyond.
AGENDA

1. IRP Communication & Engagement – Session Kick off (Jenny Phelps IRP Student - Director of Transformation & Change Mgt)

2. IRP Leadership - Opening remarks (Corinne Pitre-Hayes IRP Student - Program Director)

3. IRP Ecosystem (Eddie Quinn IRP Student - Associate Director IRP Ecosystem)
   - Meeting Objectives
   - About the IRP Ecosystem – Delivery Landscape
   - Type of Ecosystem changes & disposition definitions
   - IRP Ecosystem Delivery Journey
   - High level Timeline for delivery
   - In-scope Applications & accessing the Application Disposition list

4. Next Steps

5. Webinar Questions & Answers (10 -15min)
1. Share information about IRP Ecosystem to selected IT Owners, Business Owners & Key stakeholders

2. Provide an overview of the approach and delivery journey for IT Owners, Business Owners & Key stakeholders
About the IRP Student – Ecosystem Delivery

• In the previous Workday HR/Finance release (2020) this delivery took place within the Application Ecosystem Program (AEP).

• In 2021, as part of the planning for the IRP Student, the program was restructured into a “One-program” approach.

• As a result, the Ecosystem will now be delivered within the IRP Student Program, which is part of the newly formed Solution Delivery Centre (SDC).

• The IRP Student Ecosystem Delivery team is identifying and planning the implementation of the required IT and business changes to ensure business continuity for the impacted UBC ecosystem.
Scope of Ecosystem Delivery

What applications are in scope for the Ecosystem Delivery?

- The implementation of Workday Student will require varying degrees of change to new and existing applications in UBC.
- Over the past year, the IRP program looked at 427 Applications in total, of which 156 (UBC wider Ecosystem Application) & 46 (SIS Core & SIS Ecosystem Applications) are believed to be in scope for IRP Ecosystem Delivery & Solution Delivery consideration.

For more information context visit https://irp.ubc.ca/student-ecosystem
Integrated Renewal Program - Student

(IRP) About the Ecosystem - Delivery Landscape

Workday Functional Team
Leader: Asima Zahid

Student Solution Delivery Team
Leader: Asima Zahid

IRP Technical Leader: Garry Kupecz

IRP Ecosystem Leader: Eddie Quinn

Workday

SIS Core

Common Services

156 Ecosystem Applications

Solution Delivery Centre (SDC)

Security, Access & Data Conversion

Leader: Sharon Rashtian

Student Information System Foundation Solution

60%

40%
IRP Ecosystem – Disposition Definitions

Each Application was reviewed under specific change criteria, which was then organized into priority groups and assigned a **starting disposition** based on the information available at a point in time.

Please note – we are in the process of finalizing each, but will require IT & Business owner support to validate.

1. **Retrofit** – involves code and integration changes to a legacy application or system so it can function within the new ecosystem.

2. **Integration** – a common service subscription or bespoke API build to enable data flows between the application and Workday.

3. **Sunset** – an application is retired because Workday and/or other application(s) will provide its functionality.

4. **No change / Out of Scope** – an application not affected by the introduction of Workday.
IRP Ecosystem Delivery Journey

2021
1. Mobilization Phase
2. Requirements Phase
3. Design Phase

2022
4. Build Phase
5. E2E Integration

2023

2024
6. Go Live & Hypercare
Ecosystem Delivery Journey - 6 Phases

1. Mobilization Phase (Current Phase)
   - Validate disposition of each application with business owners & IT Owners.
   - Recruitment and onboarding of required delivery resources.
   - Ramp up and team POD allocation.

   **Outcome:**
   - Confirm application disposition list of impacted applications IT & Business Owners.
   - A project Team to deliver.

2. Requirements Phase
   - Partner with application owners and technical team members to gather detailed current & future state requirements for WD student implementation.
   - Gather functional and non-function requirements.
   - Baseline the business requirements and confirm scope.

   **Outcome:**
   - Agreement of scope.
   - Agreement of requirements.
   - IT & Business Owners Sign Off.

3. Design Phase
   - IRP Architects, System Analysts and applications technical team agree on a logical design.
   - Followed by a detail design solution.
   - Collaboration with respective technical teams as to who is responsible for delivery.

   **Outcome:**
   - Agreed logical design.
   - Agree detail design.
   - IT & Business Owners Sign off delivery ownership.
Ecosystem Delivery Journey - 6 Phases

4. Build Phase

**Activities:**
- Sprint Planning/Execution
- Dev & Unit Test Completed
- Development Team Collaboration across multiple teams

**Outcome:**
- Development change required in pre production
- Unit testing / SIT testing
- Demo (where applicable)

5. E2E Integration Test Phase

**Activities:**
- Business & IT Owner involvement to test business process
- SIT & UAT
- End-2-end testing including workday and/or other ecosystem apps
- Joint cutover planning

**Outcome:**
- Completion of testing with IT & Business Owners
- Cutover readiness plans

6. Go Live & Hypercare

**Activities:**
- Cutover execution
- On point support for critical fixes, resource allocation responding to critical fixes
- Work with application owners to handover operations.
- Monitor and manage stabilization

**Outcome:**
- Joint application go live execution
- Joint transition to Operations
## HIGH LEVEL TIMELINE For Ecosystem Delivery

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### Workday Deployment
- End2End Tenant TBC
- Parallel Tenant Builds TBC

### Mobilization Phase
- Discovery
- Scope
- Team & Plan

### Requirements Phase
- Business Requirements
- Func. Non-Func. Requirements

### Design Phase
- Logical Design
- Detail Design

### Build Phase
- Sprint Planning/Execution
- Dev & Unit Test Completed

### E2E Integration Test Phase
- MVP 1
- MVP 2
- MVP 3
- MVP 4

### Ecosystem Delivery
- E2E Integration Test Phase
- MTP 1 Go Live
- MTP 2 Go Live
- MTP 3 Go Live
- MTP 4 Go Live

### Hyper Care
- Critical Fixes
- Ops Handover

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**Integrated Renewal Program - Student**

**L1**

**L2**
In-scope IRP Ecosystem Application

The disposition list can be accessed through the https://irp.ubc.ca/student-ecosystem website.

The items listed per application are:

1. Application Name
2. Application Code
3. Application Description
4. Current SDC Scope Category *(Ecosystem, SIS Core, Student Core)*
5. Disposition *(Retro / Intergrate / Sunset / No change)*
6. Business Unit *(e.g. Faculty/Dept)*
7. Technical Owner
8. Business User *(Typically a business owner)*
9. IT Point of Contact *(Name of a person)*
10. Client Service Manager *(Name of a person)*
11. Campus *(UBC V / UBC O)*
1. The IRP Ecosystem Team will be in contact with each IT / Business Owner to commence Phase 1 and Phase 2.

2. We are seeking to identify any ecosystem application gaps, if you believe you have identified one please email: irp.studenteco@ubc.ca (email address can be found on IRP Student website - Contact Us)

3. This content and recorded video will be posted on: https://irp.ubc.ca/ (under Community Events)
Thank you
Q & A